

# For community workers and family counsellors

- Contact us for suggestions on how to help your clients become better informed about their rights and responsibilities.
- Ask us about how our outreach program can be tailored to single parents, senior citizens, new Canadians, the disabled and other disadvantaged consumers.
- Subscribe to our newsletter to find out how other professionals are helping their clients cope with rising prices, misleading advertisements and a host of other problems.

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# Consumer Information Centre

DEPOSITORY LIBRARY MATERIAL

....something  
for everyone

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We'll answer questions, help set up community education programs, keep you up-to-date on consumer laws and much more. It's all free for the asking at the:  
Consumer Information Centre  
Ministry of Consumer and Commercial Relations  
555 Yonge St., Main Floor  
Toronto, Ont. M7A 2H6  
(416) 963-1111  
Collect calls are welcome.



Ministry of  
Consumer and  
Commercial  
Ontario Relations

# For consumers

- Call collect to (416) 963-1111 from anywhere in the province for quick information on, consumer protection or even, how to find the best buy in wood stoves. Open 8:30 to 4:45 from Monday to Friday.
- Order free consumer-advice booklets and brochures. Call for a publications order form or drop in and browse.
- Ask us about other ministry services such as consumer complaint handling, business registrations and birth certificates.

# For teachers

- Ask our education staff for advice on how to encourage consumer awareness in your class, with innovative classroom activities and learning techniques.
- Borrow books, films and teaching aids so you can test them before investing.
- Use our list of consumer education resource materials and bibliographies to help plan your courses.
- Order activity kits full of projects, discussion materials and teachers' guides for grades four, five and six and junior high school.

# For community information and library staff

- Ask us to help you compile a resource list of consumer information materials.
- Attend one of our workshops on consumer law so you'll be better able to answer callers' questions.
- Subscribe to our newsletter, Interaction, to keep up-to-date on consumer issues.

# For business people

- Call for information on business registrations.
- Find out how consumer legislation, particularly The Business Practices Act, affects business/consumer transactions.
- Order our booklets 'Starting a Small Business' and 'Incorporator's Handbook'.
- Ask where information on government assistance for businesses is available.

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